



Dear Valued Partners,

I am pleased to share with you that on February 23, 2022 IntelSat successfully completed and emerged from its financial restructuring. On behalf of our entire team, I thank you for your trust and support during this transformational process.

With a significantly deleveraged balance sheet, nearly \$7 billion in new financing, and the support of new equity owners, we are driving our business forward from a position of great strength. This will make IntelSat a better partner to our vendors – who remain essential to us.

Importantly, IntelSat's emergence brings positive news for you. Under the now effective plan of reorganization, trade creditors who have valid, undisputed claims of \$1 million or less for goods received or services rendered prior to the commencement of the process against any of the IntelSat debtor entities will be paid in full in cash. We expect to begin making distributions on valid, undisputed claims a few weeks post-emergence and anticipate completing distributions within a few months. Vendors will receive notice regarding payment on their claims shortly after such payments are made.

If you have any claim-related questions in the meantime, please reach out to our claims agent, Stretto. You can visit <https://cases.stretto.com/Intelsat>, email intelsatinquiries@stretto.com, or call our dedicated vendor call center at +1 855-489-1434 (toll-free) or +1 949-561-0347 (international).

We are positioned better than ever to innovate and bring new services to market, and we rely on you to continue to play an important role in our business. We look forward to our continued work together.

Sincerely,

Stephen Spengler
Chief Executive Officer