



Dear Valued Partners,

I am pleased to share with you important and exciting news about Intelsat. On December 16, we received approval of our plan of reorganization, marking the final court milestone in our financial restructuring process. Our official “emergence” from the process is expected to occur in early 2022, upon receipt of all regulatory approvals and completion of corporate actions.

This plan is an excellent outcome for Intelsat, one that achieves all of the goals we set for the company at the outset of this process, including reduction of our legacy debt – from approximately \$16 billion to \$7 billion. With a significantly deleveraged balance sheet, nearly \$8 billion in exit financing commitments, and expected emergence in the near term, we will be on stronger financial footing for the future. This will make Intelsat a better partner to our valued vendor network as we move our business forward.

Importantly, to the extent that you have a claim for goods received or services rendered prior to the commencement of our financial restructuring process, the approval of our plan comes with very positive news for you. The plan provides that all trade creditors who have valid, undisputed claims of \$1 million or less against any of the Intelsat debtor entities are in a “convenience class” and will be paid in full in cash. We expect to complete the claims reconciliation process within a few months after emergence. At that time, vendors will receive notice regarding planned payment on their claims.

If you have any claim-related questions in the meantime, please reach out to our claims agent, Stretto. You can visit <https://cases.stretto.com/Intelsat>, email intelsatinquiries@stretto.com, or call our dedicated vendor call center at +1 855-489-1434 (toll-free) or +1 949-561-0347 (international).

Today is a transformational moment in Intelsat’s history. We are as confident as ever about our bright future as the satellite communications industry’s foundational architect and leader, and we look forward to you playing an important role as we continue to innovate and progress our next generation network and service strategy. We greatly appreciate your support and partnership throughout our financial restructuring process and look forward to working together for many years to come.

Our best wishes to you and yours for a happy and healthy holiday season.

Sincerely,

Stephen Spengler
Chief Executive Officer